



**CHESTNUT LODGE**

**GUEST INFORMATION BOOK**



**CHESTNUT LODGE**

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## Guest Information

Welcome to Chestnut Lodge and we hope that you will enjoy a comfortable and relaxed holiday. The cabin is set in the heart of highland Perthshire within the Cairngorms National Park, home to Britain's highest and most massive mountain range. The park has the biggest native forest and with its clean rivers and lochs it is a stronghold for Britain's wildlife. All this and more is on your doorstep.

In the cabin you will find 'The Guest Information Book' which contains all the essential information you should require to help you enjoy your time in the cabin. Please find the time to familiarise yourself with the facilities to help you get the most from your cabin experience.

### On Arrival

Please report to the **PARK RECEPTION**. Inside the reception area you will see a large park map showing the location of all holiday homes with plot & name plates. Select the key safe marked **L3 CHESTNUT LODGE** and enter **KEYCODE: 1993**. The box contains keys to the cabin and a gate tag to operate the electronic gates (near the swimming pool) that lead to THE MOORINGS. Once you have the keys and fob, close the box and scramble the numbers. Please pick up a map to make sure you know where to find the lodge.

### Property Address

Chestnut Lodge The Moorings Park Royale, Invertilt Road, Bridge of Tilt, Blair Atholl, Nr Pitlochry PH18 5TE

### Website

[www.chestnutlodge.net](http://www.chestnutlodge.net)

### Contacts

In the unlikely case of any faults or equipment failure please use the following contact number at anytime during your stay: **Lodge Owner: 07545266091**

## Emergency Site Contact

**Onsite** (office hours): 01796 481467 **Onsite** (out of hours): 07880 846284

**Local medical health services:** **Doctor:** 01796 472558 Atholl Medical Centre, Ferry Rd. Pitlochry, PH16 5FG) **Dentist:** 01796 470001 (Infynityblu Dental Care, Atholl Rd. Pitlochry PH16 5BL)

**Main Services** **Electric** (fuse box): Inside the store cupboard **Gas terminal:** Inside the store cupboard **Water stopcock:** Inside the store cupboard

## Quick Starter Guides

The guest information book includes quick guides for using all of the appliances within the cabin. If you wish to access the full versions, these are available online to download:

<http://www.chestnutlodge.net/luxury-log-cabin/guest-information/>

## Bed Linen and Towels

Bed linen and towels are provided in Chestnut Lodge. Towels must remain inside the property and should not be used outside the Chestnut Lodge. If you are staying in a property for 2 or more weeks, bed linen and towels will be changed weekly.

**Wi-Fi connection** To access the wi-fi - search your device wi-fi settings for: **BTHub6-8T8C** then enter the password: **RqLkAuWvk3Ww** This information is also available inside the store cupboard. On the left-hand side there is a wall plate with instructions for connecting to the cabin network.

## USB Charging points

There are USB charging points in both bedrooms. There is also a pop-up charger in the kitchen area.

## Utility

Guests have the use of a tumble dryer, washing machine, iron and ironing board that are located in the utility at the rear of the cabin. The key for the utility is hanging on a hook to the left in the store cupboard. There is also a Fridge/freezer in the utility.

## Cot & Highchair

Guests with young children and babies can request the use of a cot and highchair. It is preferred that this is organized at the booking stage however please contact the owner prior to arrival to arrange free hire of these items.

## Instructions for Refuse & Energy Saving

The Lodge is fitted throughout with LED lighting to help save energy and increase efficiency. There is a switch located to the left of the French doors that allows the outside lighting to be switched off from inside the cabin. Guests are asked to make sure the outside deck lighting is switched off before retiring at the end of the day.

Guests should be aware that the cabin is within a park area and that all rubbish should be recycled. There is a refuse bin within the cabin located in the store cupboard. The lid opens and closes automatically. There is a recycle point next to the main site parking area where guests can dispose of all types of refuse. Guests are asked not to dispose of oil or fat down the sinks.

## Parking

There is adequate parking space for one family vehicle next to the cabin. However if further space is required there are extra parking facilities opposite the main site reception area.

## Steadings Spa – CURRENTLY CLOSED FOR REFURBISHMENT

At an extra cost, the River Tilt Park site offers an opportunity for guests to access the Steadings Spa. This is a luxury complex that offers a swimming pool, toddlers paddling pool, sauna, steam room, jacuzzi and a state of the art gym. Please note that this facility is closed between November and March.

**Local Transport Bus Service:** Yule (Elizabeth) of Pitlochry 01796 472290 **Trains:** Blair Atholl Station –half mile - opposite Blair Atholl Castle gates **Taxi Service:** S R Taxis 01796 473931 [www.srtaxis.co.uk](http://www.srtaxis.co.uk)

## Local Attractions and Amenities

The lodge is ideally located for many activities including, walking, fishing, golf, mountain biking, pony trekking, horse riding, rafting, skiing and even bungee jumping. There are lots of places to visit including local distilleries, castles, and museums and there are many local events.

Check out the ‘**Things to do**’ pages on our website: <http://www.chestnutlodge.net/things-to-do/>

Close by is Pitlochry. The town itself is picturesque in the summer with its stone Victorian buildings that have a particular Perthshire style. For those of you who like hill walking there are plenty of places to explore including the famous Ben Vrackie with commanding views across Pitlochry and the surrounding glens. You will not be short of ideas of what to do while in Pitlochry, which includes two distilleries and a host other attractions to choose from.

Just a few miles north of the Lodge is the **House of Bruar** or as some people call it, 'Harrods of the North', with it's fantastic restaurant, high class deli food and wide selection of high class outdoor wear and fashion clothing.

Within the River Tilt Park itself is **The Loft Restaurant** providing the highest standard of customer care and quality food with brunch, lunch and dinner menus.

<http://www.theloftrestaurant.co.uk>

### **Check out Instructions**

In order to help us maintain a high standard for all our guests we ask you to do the following before you leave: Leave the toilets and baths clean and leave the kitchen, oven and hob clean.

Empty and clean fridges. Empty all rubbish bins and remove rubbish to the River Tilt Park recycling bins sited at the main parking area. Please leave a note of any breakages or malfunctioning items.

**FINALLY** – When you prepare to leave on the final day of your holiday, please return the keys and fob to the Chestnut Lodge key safe at the PARK RECEPTION using the issued KEYCODE. Place the keys and fob in the box, close and scramble the numbers.

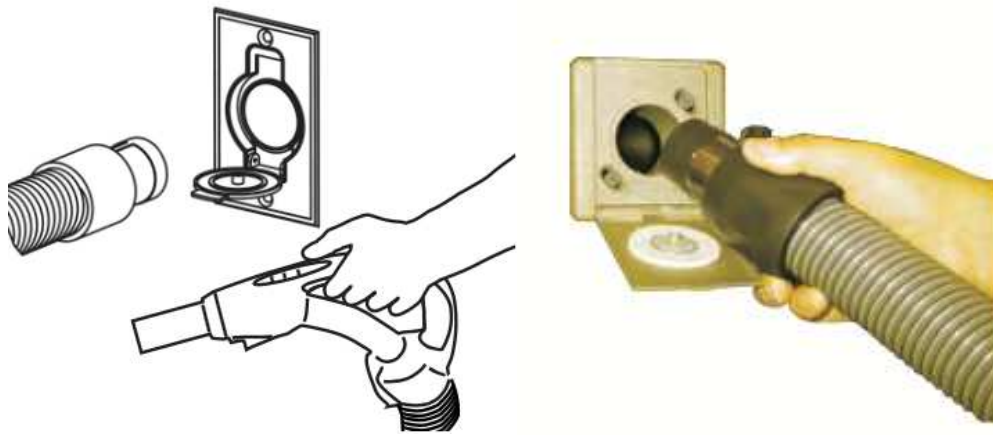
## CENTRAL VACUUM SYSTEM

LOCATED IN THE STOREROOM, IS THE HOSE, HANDLE AND HEADS FOR THE CABINS CENTRAL VACCUM SYSTEM. THE HOSE IS LONG ENOUGH TO VACUUM THE WHOLE CABIN FROM ONE CENTRAL INLET LOCATED IN THE FLOOR INFRONT OF THE BOOKSHELF OUTSIDE THE STOREROOM.

### PLEASE USE THE FOLLOWING INSTRUCTIONS:

UNROLL THE HOSE AND FIT THE WAND INTO THE HANDLE UNTIL IT LOCKS INTO POSITION

LIFT THE COVER FLAP TO THE FLOOR INLET AND FIRMLY FIT THE HOSE END INTO THE INLET



USE THE SLIDING SWITCH ON THE HANDLE TO ADJUST SUCTION

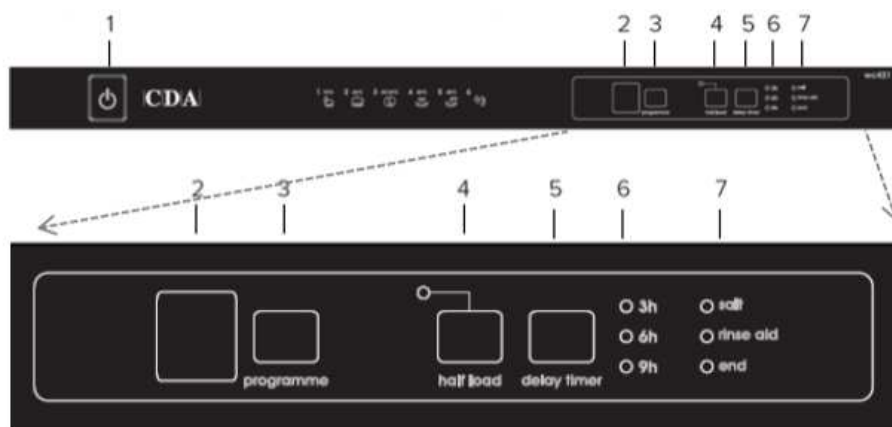
THE **VAC PAN** IS FITTED IN THE KICKBOARD UNDER THE SINK AREA

SWEEP CRUMBS UP TO THE FACE PLATE  
PUSH LEVER TO ONE SIDE TO OPERATE  
CLOSE THE LEVER BACK TO SWITCH OFF



## DISHWASHER QUICK GUIDE

### Control Panel



### TO PROGRAMME DISHWASHER

- LOAD THE MACHINE
- ADD A WASH TAB
- PRESS THE POWER BUTTON (1)
- SELECT THE PROGRAMME BUTTON (2) (SUGGEST - P4 ECO or P5 QUICK)
- ONCE THE PROGRAMME IS SELECTED, THE END OF PROGRAMME LIGHT WILL SWITCH OFF
- SHUT THE DOOR FULLY UNTIL IT CLICKS
- AFTER TEN SECONDS OR SO THE WASH CYCLE WILL START AUTOMATICALLY
- IF POSSIBLE DO NOT OPEN THE DISHWASHER DOOR ONCE THE PROGRAMME HAS STARTED
- AT THE END OF THE PROGRAMME THE DISHWASHER WILL BLEEP FIVE TIMES AND THE END OF PROGRAMME LIGHT WILL SWITCH ON

**PLEASE NOTE:** THE DISHWASHER STORES THE MOST RECENTLY USED PROGRAMME IN ITS MEMORY.  
TO CHANGE THE PROGRAMME, SIMPLY PRESS THE PROGRAMME SELECTION BUTTON (2)



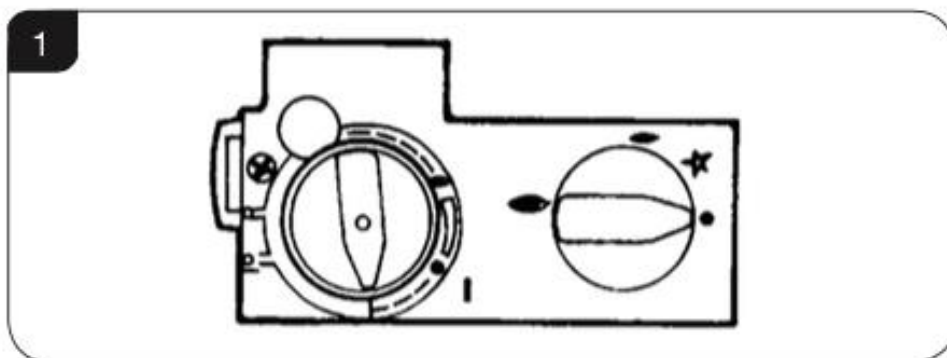
## REAL EFFECT GAS LOG FIRE

GUESTS CAN ENJOY THE COMFORT OF A REAL EFFECT LOG FIRE. **PLEASE BE AWARE THAT THE STOVE AND FLUE WILL BECOME VERY HOT WHEN IN USE.**

**PLEASE USE THE FOLLOWING INSTRUCTIONS TO OPERATE THE FIRE:**

THE CONTROLS ARE AT THE FOOT OF THE FIRE ON THE RIGHTHAND SIDE OF THE APPLIANCE – SEE DIAGRAM 1.

- 1 THE RIGHT-HAND KNOB CONTROLS THE PILOT IGNITION
- 2 THE LEFT-HAND KNOB CONTROLS THE MAIN BURNER



### STEP ONE: SWITCH ON THE PILOT LIGHT

- 2.3 To start the left-hand and right-hand control knobs must both point to off (●):
- 2.4 Press in the right-hand control knob and rotate anti-clockwise until a click is heard. Continue to press in. The knob points to the pilot (—).  
The pilot is lit.
- 2.5 Keep the knob depressed for 10 seconds before releasing. The pilot remains lit.  
Repeat the above steps if the pilot does not stay lit.

**STEP TWO:** TURN THE LEFT-HAND CONTROL KNOB ANTI-CLOCKWISE TO LIGHT THE FIRE. ONCE THE FIRE IS LIT, YOU CAN ADJUST THE FLAME HEIGHT AND TEMPERATURE.

TURN THE LEFT-HAND CONTROL KNOB ANTI-CLOCKWISE TO INCREASE THE FLAME HEIGHT OR TURN CLOCKWISE TO DECREASE THE HEIGHT.

### STEP THREE: SWITCH THE FIRE OFF

- 3.1 To turn the main burner off turn the left-hand knob until it points to off (●). Just the pilot remains lit.
- 3.2 Press in and turn the right-hand knob until it points to off (●). The pilot goes out.

**PLEASE NOTE:** IF THE FIRE IS NOT WORKING OR HAS DEVELOPED A FAULT CONTACT THE LODGE OWNER: **07545 266091**

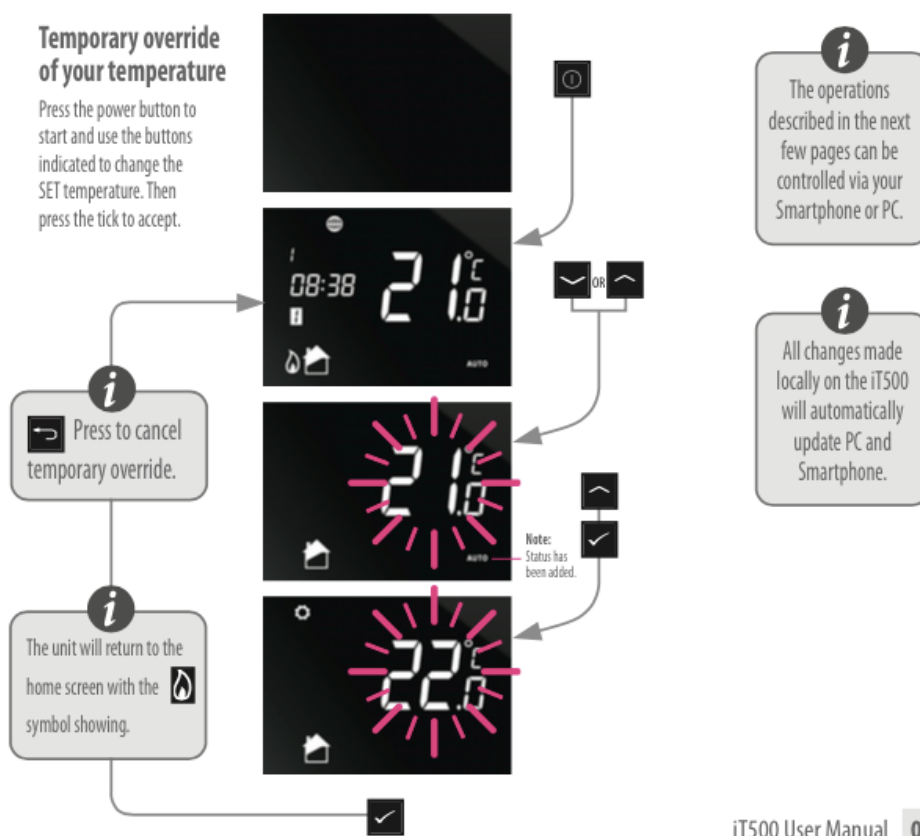
## HEATING CONTROL QUICK GUIDE

THE HEATING IS CONTROLLED VIA THE SMALL BLACK LCD SCREEN SITED ABOVE THE LIGHT SWITCHES ON THE RIGHT HANDSIDE IN THE KITCHEN.



THE HEATING HAS BEEN PROGRAMMED TO MAINTAIN THE CABIN TEMPERATURE OVER 24HRS. **PLEASE NOTE:** HOT WATER IS CONSTANT AND DOES NOT REQUIRE PROGRAMMING.

TO TEMPORARY OVERRIDE THE PROGRAMME, PRESS THE POWER BUTTON ON THE RIGHT HANDSIDE OF THE SCREEN AND THE DISPLAY WILL ILLUMINATE. BY PRESSING THE ARROWS UP OR DOWN YOU WILL RAISE OR LOWER THE TEMPERATURE.



ONCE YOU HAVE CHOSEN THE NEW TEMPERATURE, PRESS THE **TICK** ICON AT THE TOP LEFT OF THE SCREEN TO CONFIRM.







## MICROWAVE QUICK GUIDE

THE MICROWAVE IS SITUATED IN THE KITCHEN AREA.

PLEASE FOLLOW THE INSTRUCTIONS BELOW:

### Microwave Cooking and Defrosting

The glass turntable must always be in position when using the oven.

				
		<b>Wattage</b>		
1 Press	<i>High</i>	<b>800 Watts</b>		
2 Presses	<i>Defrost</i> 	<b>270 Watts</b>		
3 Presses	<i>Medium</i>	<b>700 Watts</b>	→	   → 
4 Presses	<i>Low</i>	<b>520 Watts</b>		
5 Presses	<i>Warm</i>	<b>200 Watts</b>		

- **Press the microwave power pad.** Select desired power level. An indicator light appears next to the selected power level.

- Select cooking time by pressing appropriate pads. Your oven can be programmed for up to 90 minutes in Medium, Low, Warm and Defrost power. High power can be programmed for 30 minutes.

- **Press Start.** The cooking program will start and the time in the display will count down.

**Note:** For defrosting times please refer to defrost chart on page 19.

#### Multi-Stage Cooking

The oven has 2 stage cooking, so you can program up to 2 different instructions and the oven will switch automatically from power to power (Repeat steps 1 and 2 above but only press Start after both stages have been entered).

#### Note:

1. Timer Pad can not be programmed in multi-stage cooking.
2. Auto Weight / Defrost Pad can not be programmed.

**PLEASE NOTE:** IF THE MICROWAVE IS NOT WORKING OR HAS DEVELOPED A FAULT CONTACT SITE SUPPORT: **Onsite** (office hours): 01796 481467  
**Onsite** (out of hours): 07880 846284

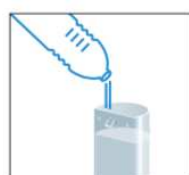
## NESPRESSO COFFEE MACHINE

USING THE NESPRESSO COFFEE MACHINE IS A CONVENIENT WAY TO ENJOY A PERFECT CUP OF COFFEE. AND GUESTS ARE WELCOME TO TRY A CUP USING THE CAPSULES PROVIDED.

GUESTS ARE REMINDED THAT ONLY **NESPRESSO CAPSULES** CAN BE USED WITH THE MACHINE.



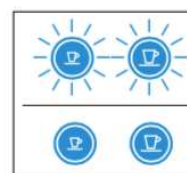
## TO MAKE A CUP OF COFFEE



1. Rinse then fill the water tank with potable water.  
1. Rincez, puis remplissez le réservoir avec de l'eau potable.



2. Press the Espresso or Lungo button to activate the machine.  
2. Appuyez sur le bouton Espresso ou Lungo pour activer la machine.



Blinking Lights: heating up (25 sec)  
Voyants clignotants: préchauffage (25 sec)  
Steady Lights: ready  
Voyant allumé en continu: prêt



3. Lift the lever completely and insert a Nespresso capsule.  
3. Soulevez le levier complètement et insérez une capsule Nespresso.

**⚠ CAUTION:** never lift lever during operation and refer to the safety precautions to avoid possible harm when operating the appliance.

**ℹ NOTE:** during heat up, you can press either coffee button while blinking. The coffee will then flow automatically when the machine is ready.

**⚠ ATTENTION:** ne jamais lever la poignée pendant le fonctionnement et se référer aux consignes de sécurité pour éviter tout dommage.

**ℹ REMARQUE:** lors du préchauffage, vous pouvez appuyer sur l'un des deux boutons de café clignotants. Le café s'écoule alors automatiquement lorsque la machine est prête.



4. Close the lever and place a cup under the coffee outlet.  
4. Fermez le levier et placez une tasse sous la sortie café.



5. Press the Espresso (40 ml) or the Lungo (110 ml) button to start. Preparation will stop automatically. To stop the coffee flow or top up your coffee, press again.  
5. Appuyez sur le bouton Espresso (40 ml) ou le Lungo (110 ml) pour démarrer. La préparation s'arrête automatiquement. Pour arrêter l'écoulement du café ou l'allonger, appuyez à nouveau.



6. Remove the cup. Lift and close the lever to eject the capsule into the used capsule container.  
6. Retirez la tasse. Soulevez et fermez le levier pour éjecter la capsule dans le bac à capsules usagées.

THE CAPSULE CONTAINER REQUIRES EMPTYING AFTER 8+ CAPSULES HAVE BEEN USED. SIMPLY REMOVE THE CONTAINER, DISCARD USED CAPSULES, RINSE AND REPLACE.












# NEST SMOKE & CARBON MONOXIDE ALARM SYSTEM

## FITTED IN EACH BEDROOM AND THE LOUNGE AREA

### OPERATING INSTRUCTIONS

When the Nest Protect smoke and carbon monoxide (CO) alarm has something to say, it will speak to you in words and colours instead of just beeping. It has two kinds of alerts: Heads-Up and Emergency Alarms.

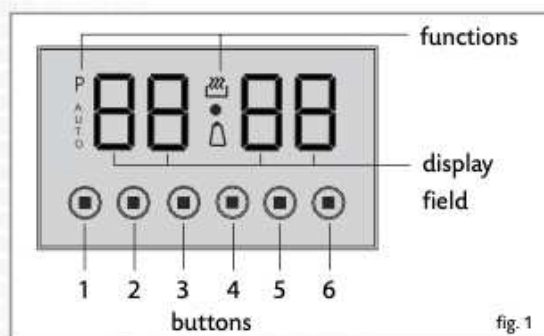
- Nest Protect can see smoke or carbon monoxide levels rising. So before it turns on an Emergency Alarm, Nest Protect gives you a friendly spoken Heads-Up to warn you in advance. It pulses yellow and speaks to you, telling you what and where the danger is.
- When smoke or carbon monoxide reach dangerous levels, Nest Protect tells you where the emergency is and pulses red, in addition to making a loud alarm sound. This is an Emergency Alarm.

	WHAT YOU HEAR	WHAT YOU SEE ON NEST PROTECT	WHAT IT MEANS	WHAT TO DO
SETUP	"READY. PRESS TO TEST."	 BLUE rotates.	To setup or run a manual test.	
ALERTS	"BE AWARE, THERE'S SMOKE IN THE (ROOM NAME). THE ALARM MAY SOUND."	 YELLOW pulses.	Smoke levels are rising.	Stand under Nest Protect and press the Nest button to silence the alert. Then put out the source of the smoke.
	"BE AWARE, THERE'S CARBON MONOXIDE IN THE (ROOM NAME). THE ALARM MAY SOUND."	 YELLOW pulses.	Carbon monoxide levels are rising. This Heads-Up will occur if carbon monoxide levels stay at 70ppm for 60-240 minutes.	Stand under Nest Protect and press the alarm to silence the alarm. Open a window or door to get fresh air, then find the CO leak and stop it.
	(ALARM SOUND) "EMERGENCY. THERE'S SMOKE IN (ROOM NAME)."	 RED pulses.	The smoke in the room has reached emergency levels.	Get out of the house immediately.
	(ALARM SOUND) "EMERGENCY. THERE'S CARBON MONOXIDE IN (ROOM NAME). MOVE TO FRESH AIR NOW."	 RED pulses.	The carbon monoxide in the room has now reached emergency levels.	1) Keep calm and open all doors and windows. 2) Stop using all fuel-burning appliances and ensure that they are turned off. 3) Evacuate the premises if the CO alarm continues to sound. 4) Call 999 or the fire brigade from outside.
	WHAT YOU HEAR	WHAT YOU SEE ON NEST PROTECT	WHAT IT MEANS	WHAT TO DO
EVERY DAY		 GREEN light above the Nest logo.	Nest Protect is working. The green light means AC power is connected.	
		 You turn off the room lights for the night, and the GREEN light pulses once.	Nest Protect has tested its sensors and batteries to confirm they are working correctly. This is Nightly Promise.	Sleep well.
		 WHITE light.	Pathlight lights your way at night as you pass under it.	
SILENCING	"SMOKE ALARM SILENCED."	 YELLOW or RED pulses.	You've silenced an alert. Nest Protect will now keep quiet, unless smoke or carbon monoxide reach dangerous levels.	Make sure you're safe and have put out the source of smoke or carbon monoxide.
	"CARBON MONOXIDE ALARM SILENCED."			
TROUBLE SIGNALS	"THE BATTERY IS LOW IN THE (ROOM NAME). REPLACE THE BATTERY SOON."	 YELLOW pulses.	Low battery.	Change the batteries of Nest Protect soon.
	"THE BATTERY IS VERY LOW IN THE (ROOM NAME). REPLACE THE BATTERY NOW." SINGLE CHIRP EVERY 60 SECONDS.	 YELLOW pulses.	Nest Protect batteries have been drained. It will chirp.	Change the batteries of Nest Protect now.
	"THE SENSORS HAVE FAILED IN THE (ROOM NAME). REPLACE NEST PROTECT NOW." SINGLE CHIRP EVERY 60 SECONDS.		Nest Protect has tested its sensors and there is a problem. It will chirp.	Replace Nest Protect.
	"NEST PROTECT HAS EXPIRED. REPLACE IT NOW." TWO CHIRPS EVERY 60 SECONDS.		Nest Protect has expired and reached its end of life.	Replace Nest Protect.



## OVEN CONTROLS

**IMPORTANT: THE CLOCK MUST BE SET TO ENABLE THE OVEN TO WORK.**



To confirm a selection when programming the clock/timer, once the display shows the preferred selection simply do not touch any further keys for approximately five seconds. The oven will automatically confirm the selection.

**The alert beep will cut off after seven minutes if it is not switched off manually.**

### Setting the clock

The clock is preset to 00:00, and will revert to this after a power failure.

- With the oven switched off, press buttons 2 and 3 at the same time.
- Select the correct time by pressing the increase and decrease buttons.

When the correct time is shown on the display, the clock will set after approximately five seconds' delay.

### Cooking function knob

To set the function, turn the cooking function knob to the required function.

Each of the oven functions uses different elements within the oven to offer you the best choice of cooking every time. These are explained below:



#### Defrost

Using the fan only this oven function circulates the air around the oven cavity, speeding up the natural defrost process (1kg takes approximately one hour, depending on the type of food).



#### Fan Oven

Using the circular element and the fan with a temperature between 50°C and 250°C, this cooking function blows the air into and around the oven cavity. Temperatures are achieved quicker, reducing or even removing the need for preheating. Both cooking temperatures and cooking times can be reduced for a more energy efficient cooking programme.



#### Full Grill

This function radiates the heat from the grill element and the top element.

This fully temperature variable grill is ideal for grilling a full family meal. It can be set between 50°C and 250°C maximum.



#### Half Grill

This function radiates the heat from the grill element.

This fully temperature variable grill can be set between 50°C and 250°C maximum.

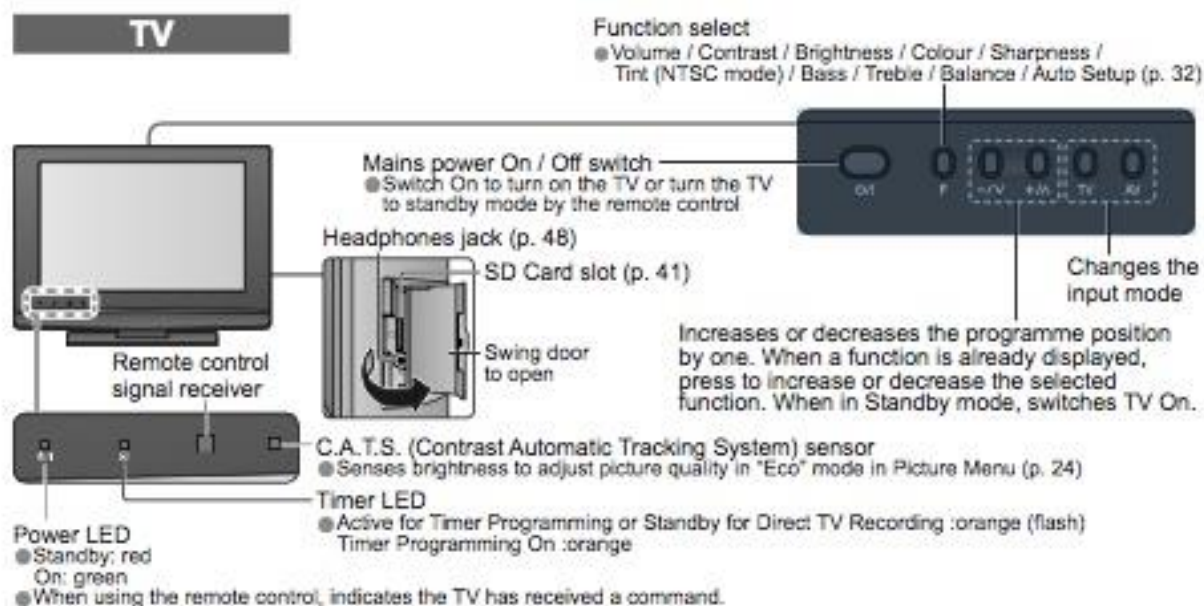
For each grill function please note:

- Always grill with the oven door closed.
- Put the grill pan as close to the grill as possible.
- Do not grill for more than 30 minutes at a time.
- Preheat the grill for up to five minutes with the oven door closed.

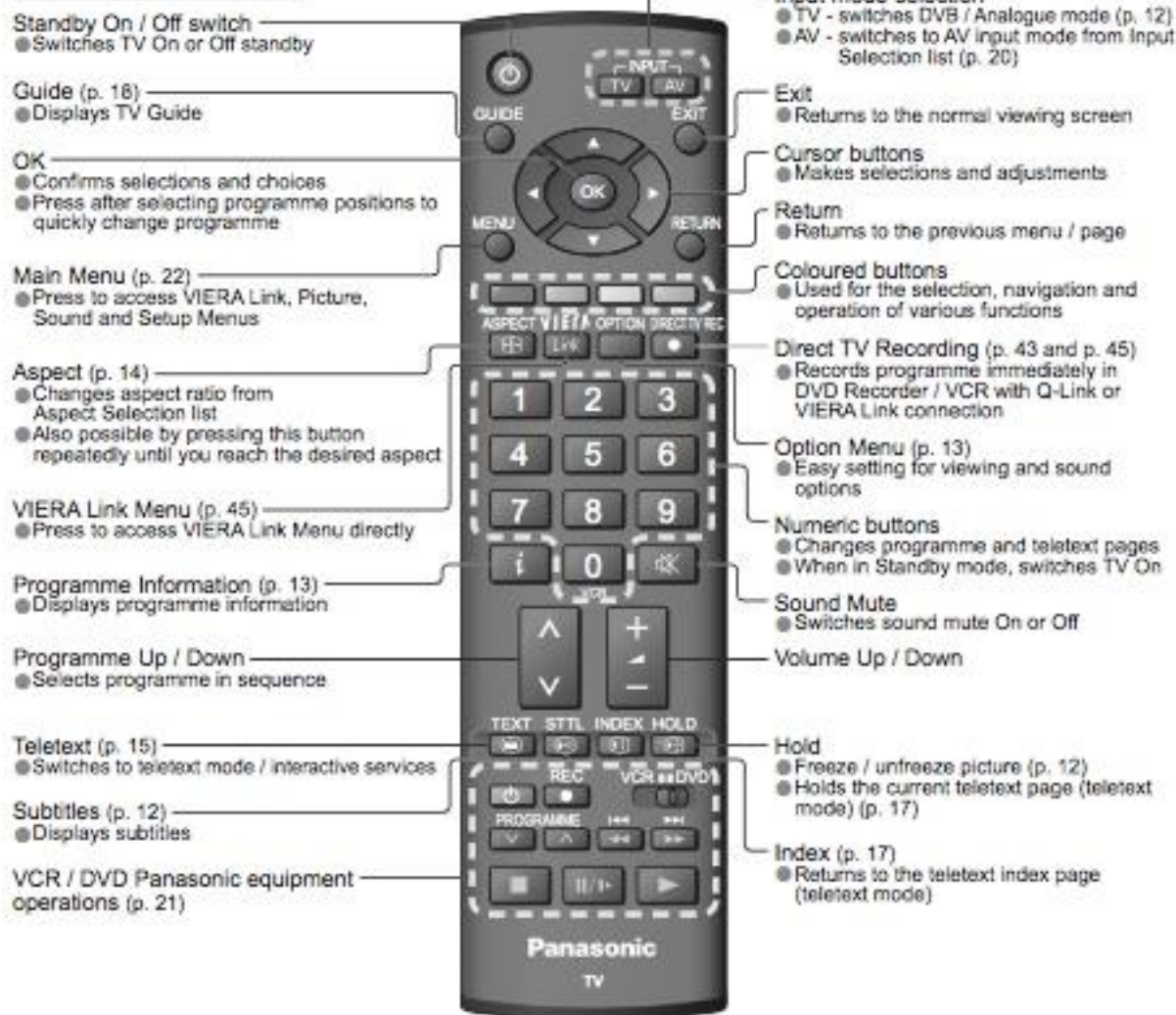
### Temperature knob

- To set the temperature, turn the temperature knob clockwise to the required temperature.
- Once the oven has reached the required temperature, the temperature indicator lamp on the control panel will switch off.
- The temperature indicator lamp will light up when the oven elements are in operation.

## PANASONIC TV & REMOTE QUICK GUIDE



## Remote Control

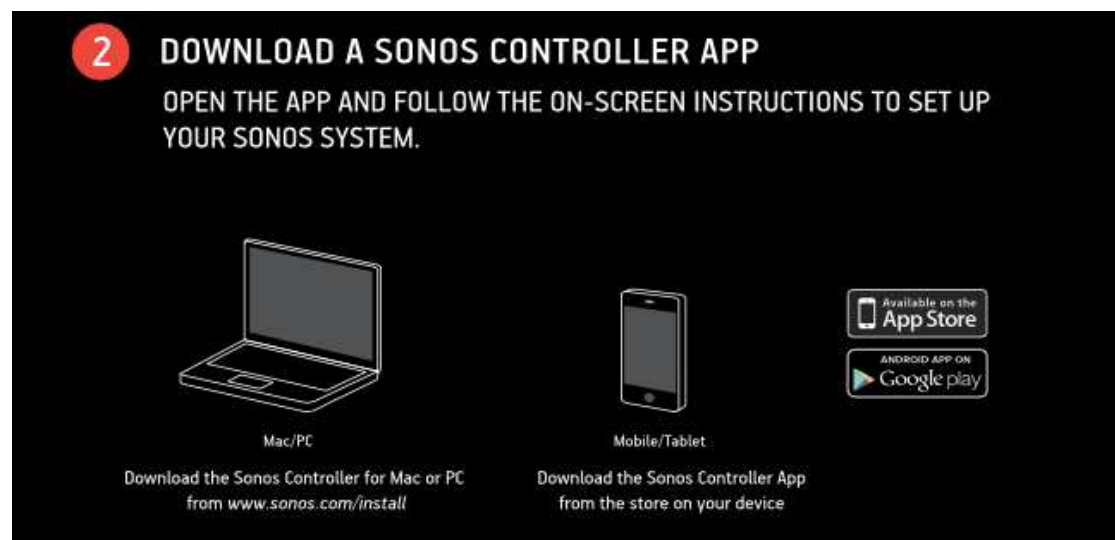


## SONOS MUSIC SYSTEM

THE SONOS MUSIC SYSTEM ALLOWS GUESTS TO ACCESS A PERSONAL MUSIC LIBRARY VIA A COMPUTER OR HANDHELD DEVICE. THE FOLLOWING QUICK GUIDE WILL HELP YOU GET STARTED.



TO USE THE SONOS MUSIC SYSTEM REQUIRES SONOS SOFTWARE TO BE DOWNLOADED ONTO YOUR PC, APPLE MAC, ANDROID DEVICE or iPHONE/IPAD



YOU CAN FIND THE SONOS CONTROLLER SOFTWARE FOR YOUR DEVICE ON APPLE APP STORE OR VIA GOOGLE PLAY OR [www.sonos.com/install](http://www.sonos.com/install)



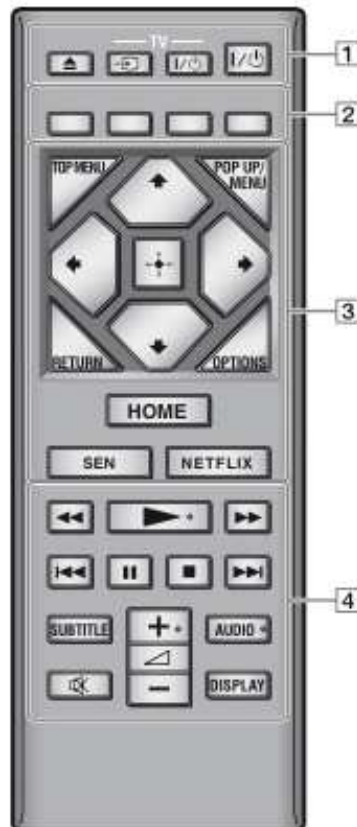
## SONY BLU-RAY DISC PLAYER

THE SONY BLU-RAY DISC PLAYER IS LOCATED ON THE LOWER SHELF AT THE END OF THE KITCHEN UNITS. THERE ARE A NUMBER OF DVD'S AVAILABLE IN THE CABIN FOR GUESTS TO SHARE.  
PLEASE FOLLOW THE INSTRUCTIONS BELOW:

### Getting Started

## Remote

The available functions of the remote are different depending on the disc or the situation.



, , , and AUDIO buttons have a tactile dot. Use the tactile dot as a reference when operating the player.

#### 1 (open/close)

Opens or closes the disc tray.

#### -TV- (TV input select)

Switches between TV and other input sources.

#### -TV- (TV on/standby)

Turns on the TV, or sets to standby mode.

#### (on/standby)

Turns on the player, or sets to standby mode.

#### 2 Colour buttons (red/green/yellow/blue)

Shortcut keys for interactive functions.

#### 3 TOP MENU

Opens or closes the BD's or DVD's Top Menu.

#### POP UP/MENU

Opens or closes the BD-ROM's Pop-up Menu, or the DVD's menu.

#### OPTIONS

Displays the available options on the screen.

#### RETURN

Returns to the previous display.

#### 

Moves the highlight to select a displayed item.

#### 

as a shortcut key for track search during music CD playback.

#### Centre button (ENTER)

Enters the selected item.

#### HOME

Enters the player's home menu.  
Displays the wall paper when pressed on the category icon of the home menu.

#### SEN

Accesses the "Sony Entertainment Network™" online service.

#### NETFLIX

Accesses the "NETFLIX" online service.  
For further NETFLIX online service details, visit the following website and check the FAQ: <http://support.sony-europe.com/>

#### 4 (fast reverse/fast forward)

- Fast reverse/fast forward the disc when you press the button during playback. The search speed changes each time you press the button during video playback.
- Plays in slow motion, when pressed for more than one second in pause mode.
- Plays one frame at a time, when you press for a short time in pause mode.

#### (play)

Starts or re-starts playback.

#### (previous/next)

Skips to the previous/next chapter, track, or file.

## SONY TV & REMOTE QUICK GUIDE

TO TURN ON THE TV, PRESS THE POWER BUTTON ON THE SONY REMOTE

THE TV WILL POWER UP AND DISPLAY THE LAST CHANNEL VIEWED

TO TURN THE TV OFF PRESS THE POWER BUTTON ON THE SONY REMOTE






FOLLOW THE INSTRUCTIONS BELOW TO OPERATE THE TV

### How to use remote






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#### Using and Buttons

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Operate this TV's functions and settings basically using     and  buttons.



1. Select the item on the screen using the     buttons.
2. Press the  button to apply the selection.

#### Using RETURN and Colour Buttons

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##### To return to the previous screen

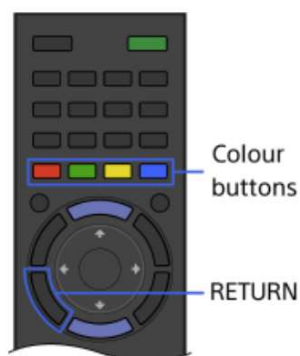
Press the RETURN button.

##### To operate functions using the colour buttons

The colour buttons and available functions are indicated at the bottom of the screen.

Press the colour button that corresponds to the function you want to use.

The available functions differ depending on the screen.



## Using Programme Guide

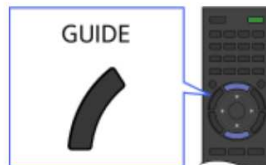
### Overview

You can quickly find your preferred programmes and the detailed programme information. You can also search programmes by genre, register your preferred programmes, etc. (This function is available only for digital broadcasts, and depends on your model/region/country.)



### Steps

1. Press the GUIDE button to display the digital programme guide.



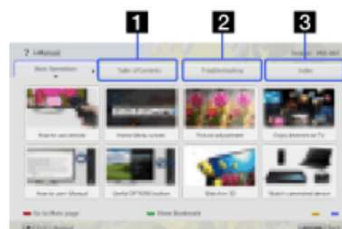
2. Select the programme to watch using the /// buttons, then press the  button.



To close the digital programme guide, press the GUIDE button.

### Searching for Information

This i-Manual explains how to use all functions. In the main page of i-Manual, you can select the desired method to search for information.



1. **Table of Contents:** Searches from a title list.
2. **Troubleshooting:** Searches for solutions to problems.
3. **Index:** Searches by function/feature name.

Use the / buttons to switch between the **1/2/3** tabs.

# TRAVEL COT INSTRUCTIONS

## To open

1. Pull back the Velcro straps, remove the mattress and set aside.

Fig 1.

2. Lift the four top folding rails up until they click into place. Do not push the centre hub down until all four folding rail locks are fully locked and engaged. The rails will be horizontal and rigid when this is done correctly.

Fig 2.

**NOTE** If the folding rails do not click into place easily, check again that the centre hub is raised. Do not apply excessive force.

3. When all four folding rails have clicked and locked into place, spread the legs of the travel cot and then firmly press the centre hub down. The safety lock in the centre hub will then automatically engage.

Fig 3.

4. Place the mattress inside the travel cot with the padded side up.

Fig 4.

5. Feed the Velcro straps on the bottom of the mattress through the corresponding holes on the base of the travel cot. Attach the straps to the other Velcro fastening under the cot. This ensures your mattress remains secured safely. You may need to lift the travel cot slightly to do this.

Fig 5.

## Safety

Ensure the travel cot is correctly assembled before use, with the top bars locked straight, the centre foot firmly on the ground and the mattress in position.

Do not, under any circumstances, use the travel cot unless all folding rails are fully engaged.



Fig 1.



Fig 2.



Fig 3.



Fig 4.



Fig 5.





### To fold

6. Remove the mattress. Pull the centre hub up to a raised position. Approx to half way or more. Fig 6.

7. Lift the folding rails in the centre marked by the arrows. Squeeze the button underneath the rail (folding joint), keep the button pressed in and drop the rails down. Fig 7.

If you are experiencing difficulty with getting the folding rails to unlock, make sure the centre hub has been pulled all the way up and that you have lifted the folding rail before squeezing the button. Fig 7.

8. Pull the centre hub completely up and draw in the four corners of the travel cot and tuck in any loose fabric. Fig 8.

### To store

9. Wrap the mattress around the travel cot and secure with the Velcro straps. Store in the carry bag. Fig 9.

#### Handy hints

For added safety this product features two safety devices that prevent inadvertent release of the folding mechanism. Please see the following helpful tips to ensure correct operation of the safety functions on this model.

##### Centre hub

Once the centre hub has been pushed fully down it is not possible to assemble / release the top folding rails.

When assembling the travel cot, the top folding rails must be fully engaged before pushing the centre hub down.

When folding the travel cot, the centre hub must be raised to allow the top folding rails to be folded.

##### Top rails

The top folding rail consists of three parts. There are two rods held either side of a central folding mechanism. Both sides of the central lock need to be released individually to enable the top rail to fold.

Fig 6.



Fig 7.



Fig 8.



Fig 9.

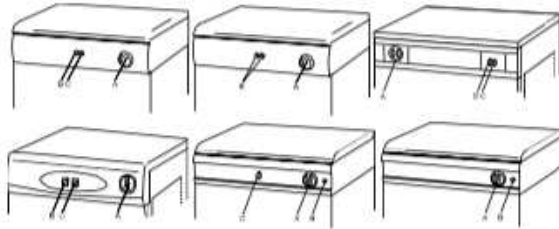


## TUMBLE DRYER QUICK GUIDE

GUESTS CAN USE THE TUMBLE DRYER IN THE UTILITY THAT IS LOCATED AT THE REAR OF THE CABIN. THE KEY FOR THE UTILITY IS HANGING ON A HOOK TO THE LEFT IN THE STORE CUPBOARD.

PLEASE FOLLOW THE INSTRUCTIONS BELOW:

### THE CONTROLS



- A. THE TIMER** Select the required drying time based on the recommendations on the control panel.  
**B. HEAT SWITCH(ES)** Select the required heat setting based on the recommendations on the control panel.  
**C. START BUTTON (IF FITTED)** Press Start button after closing the door and selecting the required drying time.

### PREPARATION

Check care labels inside the garments.

#### **CARE LABELS YOU MAY FIND ON YOUR FABRICS**

<input type="radio"/>	Suitable for tumble drying
<input type="radio"/>	Tumble dry using full heat
<input type="radio"/>	Tumble dry using half heat
<input type="radio"/>	Do not tumble dry

Do not tumble dry woollen or wool mixture articles unless the article is labelled as being suitable. This should avoid shrinkage.

Place delicate articles, e.g. tights, scarves, inside a pillowcase.

To avoid the need to iron easy-care polyester/cotton items it is better to only dry small loads (i.e. half fill drum). It is better to dry small and large articles together.

Fabric softeners, or similar products, should be used as specified by the fabric softener instructions. Do not overload the dryer or dry large bulky items such as duvets or sleeping bags as it is important that the airflow through the dryer is not obstructed.

The final part of a tumble dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensures that the items will not be damaged.

Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.

Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.

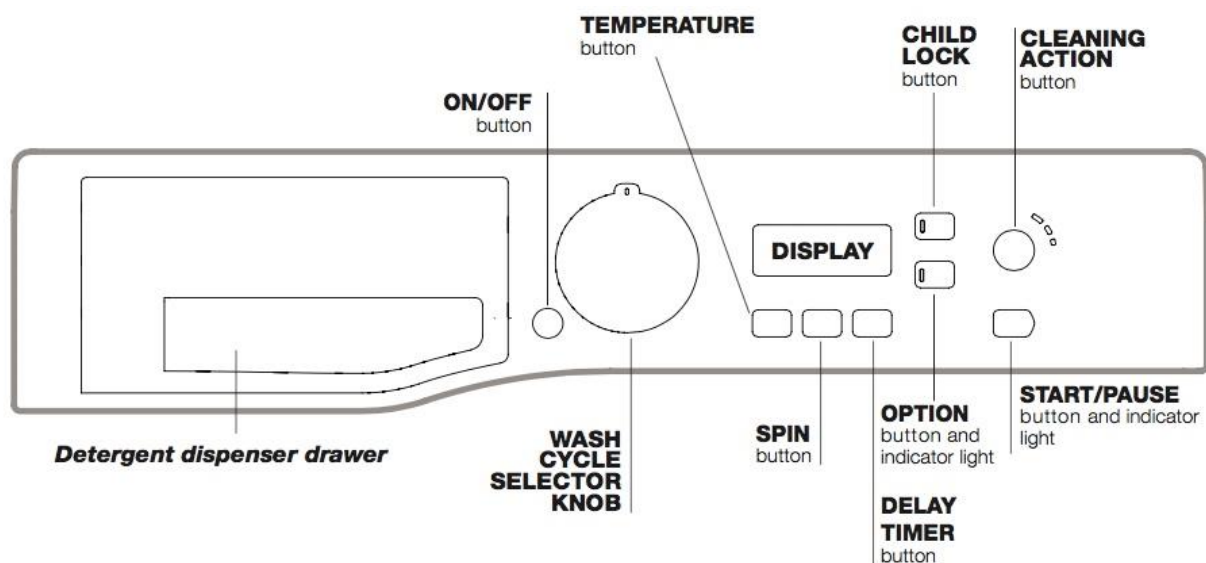
**PLEASE NOTE: IF THE TUMBLE DRYER IS NOT WORKING OR HAS DEVELOPED A FAULT CONTACT SITE SUPPORT: **Onsite** (office hours): 01796 481467 **Onsite** (out of hours): 07880 846284**

## WASHING MACHINE QUICK GUIDE

GUESTS CAN USE THE TUMBLE DRYER IN THE UTILITY THAT IS LOCATED AT THE REAR OF THE CABIN. THE KEY FOR THE UTILITY IS HANGING ON A HOOK TO THE LEFT IN THE STORE CUPBOARD.

### PLEASE FOLLOW THE INSTRUCTIONS BELOW:

SWITCH THE MACHINE ON; THE START/PAUSE INDICATOR LIGHT WILL FLASH SLOWLY IN A GREEN COLOUR



LOAD THE LAUNDRY

ADD A WASHING CAPSULE TO THE LAUNDRY

ACTIVATE AVAILABLE ADDITIONAL FUNCTIONS TO MODIFY THE PROGRAMME TO YOUR INDIVIDUAL NEEDS

CLOSE THE DOOR

START THE WASH CYCLE - PRESS THE [START/PAUSE] BUTTON

THE END OF THE WASH CYCLE. THIS WILL BE INDICATED BYB THE TEXT "**END**" ON THE DISPLAY. WAIT 3 MINUTES - WHEN THE **DOOR LOCKED (KEY SYMBOL)** SWITCHES OFF – THE DOOR MAY BE OPENED

## CONDITIONS OF RENTAL

Please do read our booking terms and conditions carefully before booking, as these booking conditions shall be deemed to have been accepted by you when you have paid a deposit or total for a property.

**The Contract:** This contract is made between the Owners of Chestnut Lodge and the Client. All bookings are subject to the conditions herein.

**Booking & Payment:** Payment can be made online or via Bank Transfer. Requested bookings will be marked as 'Provisional' until the deposit is confirmed as received. (Provisional bookings may be automatically cancelled if no deposit is received within 2 days, unless other arrangements are in place). The booking will be 'Confirmed' when the deposit is received. The balance is due to be paid not less than 4 weeks prior to arrival.

**Deposit:** A deposit of £100 is required to secure any booking. This is made up of a £50 Booking Deposit plus a £50 Breakages Deposit that will be refunded (by UK bank transfer) after a satisfactory check of the lodge upon departure. The deposit will also be subject to the terms of cancellation.

**Cancellation:** Any cancellations by the Client should be sent by email to [info@chestnutlodge.net](mailto:info@chestnutlodge.net). The date from which the cancellation applies will be the date on which the cancellation notice is received by the Owner. Should the Client need to cancel a confirmed booking for any reason, the following cancellation charges will apply:

- 57 days or more: £50 Administration Fee (using the £50 Breakages/Booking Deposit).
- 30 to 56 days: 50% of total holiday cost
- 15 to 30 days: 75% of total holiday cost
- 0 to 14 days: 100% of total holiday cost

**Please Note:** Clients should consider taking out appropriate holiday cancellation insurance if they want to protect against any cancellation event.

**Period of Hire:** The hire period commences at 4.00pm on the first day of hire and terminates at 10.00am on the last day of hire.

**Occupancy:** The number of guests occupying the cabin must not exceed the maximum number of four. Should this condition not be observed, the owners reserves the right to refuse entry to any or all guests within the party.

**Party/Group Bookings:** The cabin and grounds are for the sole use of resident guests only. For safety and security of all residents, permission must be requested for any non-resident guests to join a party or to access the cabin and grounds.

**Property Care:** The Client and his/her party shall take all reasonable care of the property and its furnishings and effects and agrees to leave the property in the same condition of cleanliness and tidiness as at the commencement of hire.

**Damage:** In the event of breakages or damage to the property and/or its contents caused by the Client or any member of his/her party, full payment is required for the actual cost of replacement or repair.

**Pets:** Pets are not permitted.

**Smoking:** Smoking is strictly not permitted within Chestnut Lodge.



**Liability:** The owners, its employees and representatives shall not be liable to the Client or third parties for loss or damage to persons or property howsoever arising.

**Right of Entry:** For the undertaking of necessary repairs, maintenance or inspections, the Owners have the right of entry to the property at all reasonable times. Prior notice will be given to the Client wherever possible and privacy will be respected at all times.

**Bed Linen and Towels:** Bed linen and towels are provided in Chestnut Lodge. Towels must remain inside the property and should not be used outside the Chestnut Lodge. For bookings of two weeks or more, bed linen and towels will be changed weekly.

**Parking:** There is adequate parking space for one family vehicle next to the cabin. However if further space is required there are extra parking facilities opposite the main site reception area.

**On Departure:** In order to help us maintain a high standard for all our guests we ask you to do the following before you leave:

- Leave the toilet and shower clean
- Leave the kitchen, oven and hob clean
- Remove used bedlinen and place in the housekeeper's bag provided
- Leave all used towels in shower area
- Empty and clean fridges
- Empty all rubbish bins and take to the River Tilt Park recycling bins by the main parking area
- Please leave a note of any breakages or malfunctioning items
- Lodge keys to be left in key-safe, sited in the MAIN RECEPTION open 24 hours every day

**Return of Personal Belongings:** In the event of any items being left in the property, the Owners will offer the Client the choice of returning the items. There is an administration charge of £10 for this, plus postage and packaging costs.

**Complaints Procedure:** In the unlikely event of a problem, all complaints must be received before the end of the holiday rental to enable any issues to be resolved.

Please note that no correspondence can be entered into concerning complaints made upon departure or after the Client returns home.